

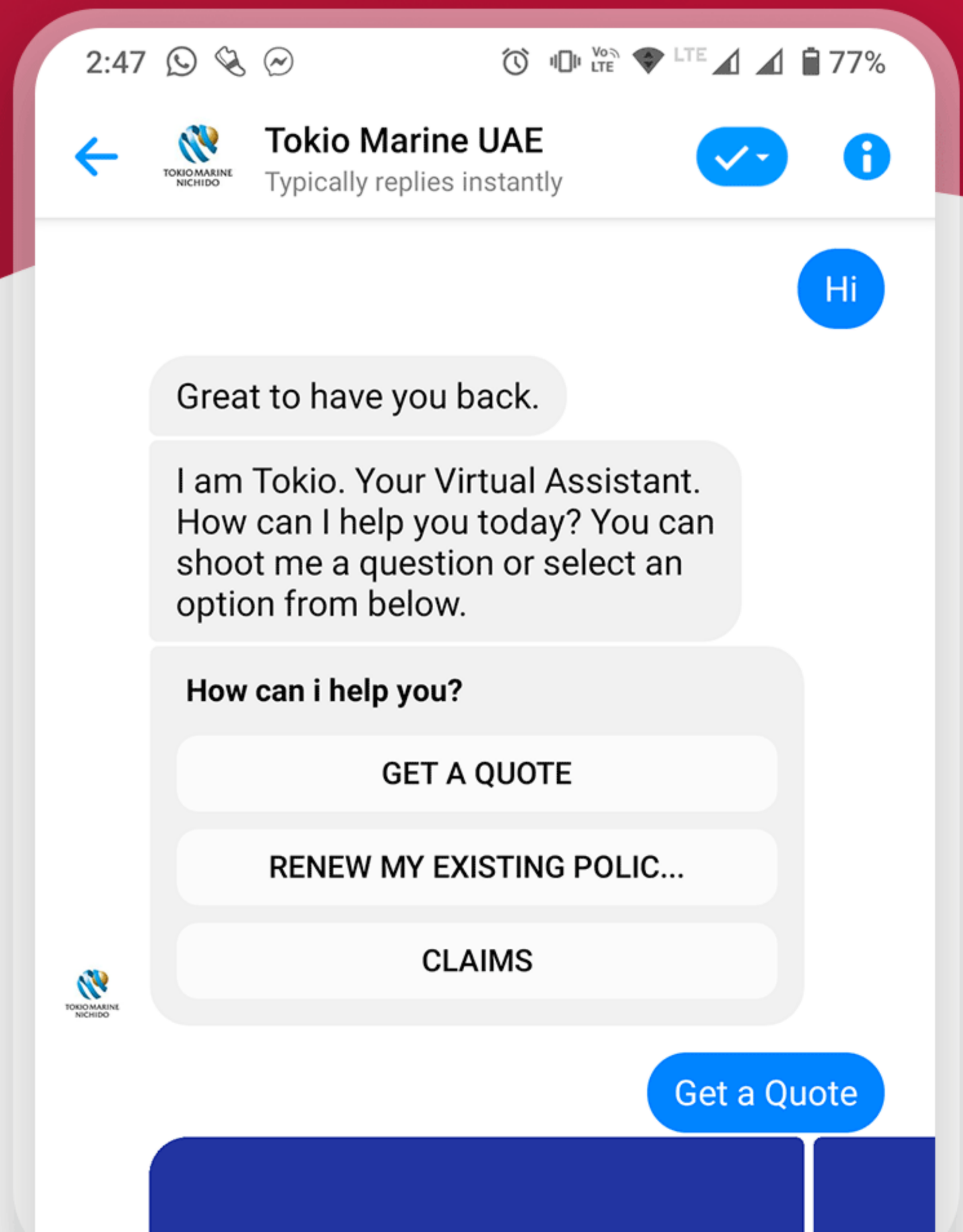
Here's how Tokio Marine & Nichido Fire Insurance delivers **Enhanced Customer Experience**



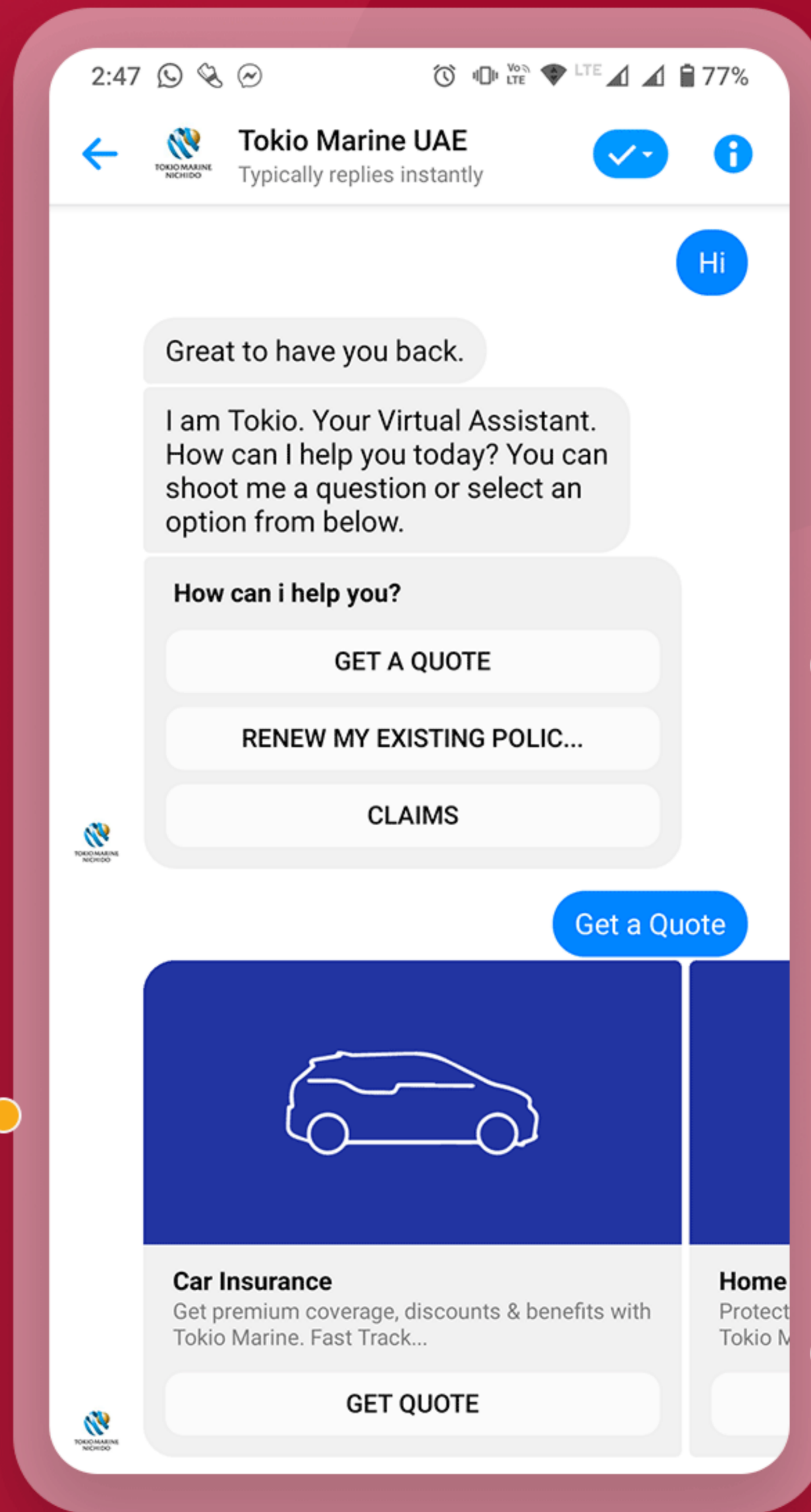
TOKIO MARINE

INSURANCE GROUP

An intelligent bot on Messenger and their website to assist customers looking for insurance



Help
Customers
renew their
policies



Track and
review
claims

Deliver
quotes

And the results?

70%
queries
handled by
the bot

